



TERMS AND CONDITIONS

The Buttercup Bus brand is operated by Vanilla Chinchilla Ltd. This forms the basis of an Agreement between the prospective hirer (you) and Vanilla Chinchilla Ltd (the Company) to rent the campervan photo booth service

1. General

In these Terms and Conditions, Vanilla Chinchilla Ltd (trading as Buttercup Bus) is the company providing the VW Camper photo booth services.

The person booking the services is referred to as 'The hirer'.

2. Booking your Buttercup Bus VW Camper photo booth

To book your Buttercup Bus VW Camper photo booth please contact Buttercup Bus to discuss your requirements and confirm availability. We will then send you a booking form and invoice. To complete the booking, please:

- Complete the booking form that we send you, and return to us either by email or post as per instructions on the form
- Arrange the booking deposit of £100.00 to be paid as per instructions on the invoice. On receipt of the booking deposit, we will send you a receipt and confirm that your date has been secured.

3. Payment of the hire fee balance

- 3.1 Full payment of the VW Camper photo booth hire must be made no later than one month prior to the event. If booking within one month of the event date, full payment is required prior to confirmation.
- 3.2 Any additional charges incurred on the day of hire will be invoiced to the Hirer. The Hirer will pay the invoice within 1 month of the invoice date. (This includes any damages, parking fees or additional time)

4 Hire period

- 4.1 The hire period is when the photo booth will be open to guests. All setting up and dismantling of the VW Camper photo booth will take place up to 60 mins before and after the hire period.
- 4.2 In the event that the hire does not start at the agreed time as setup has been delayed due to either the venue not allowing access on time or your events are over running the hire will still end as per the agreed time on the booking form.

5 Usage

- 5.1 Vanilla Chinchilla Ltd reserves the right to use any images taken at the event unless the Hirer has agreed otherwise, in writing beforehand. Images will be used for social media, any marketing and promotional material which advertises the VW Camper photo booth services on offer.
- 5.2 The Hirer in return will receive a single copy of the digital copy of images from the VW Camper photo booth to use as they see fit no later than 1 month after the event hire period.
- 5.3 Image files will be stored on a secure website for no less than 1 month, where guests may log in to download the images for free. After 1 month, Vanilla Chinchilla Ltd is under no obligation to retain or host the files on the website.

6 Extra hours and waiting times

- 6.1 Vanilla Chinchilla Ltd is contracted for the agreed hours on the booking form. If the client wants to extend the hire period on the day of the event additional charges will be incurred at a rate of £40 per hour.

7 Cancellation of VW Camper photo booth Hire

- 7.1 All cancellations must be made in writing to Vanilla Chinchilla Ltd.
- 7.2 Deposits for the VW Camper photo booth hire bookings that are cancelled within 14 days from the date the booking is confirmed (cooling off period) are refunded 100% as long as the event date is more than one month away.
- 7.3 Deposits for the VW camper photo booth hire bookings that are cancelled after 14 days from the date the booking is confirmed are non-refundable.
- 7.4 Any cancellation of VW Camper photo booth hire bookings with less than 30 days from the date of the event will forfeit all monies paid.

8 Change of Date/Reschedule

- 8.1 Dates may be rescheduled with one month's notice - change of event dates will be accommodated subject to availability.
- 8.2 Where we are unable to accommodate a revised date, the booking will be cancelled – please refer to the cancellation clause above.

9 Space Required for VW Camper photo booth Set-Up

- 9.1 Vanilla Chinchilla Ltd requires space to operate allowing guests to line up outside the campervan.
- 9.2 The space available for set-up should be at least 7m wide, 7m long and 2.5m height clearance.
- 9.3 Access to the site should include height access of at least 2.3m.



- 9.4 The ground where the VW Camper photo booth is to be set up should be solid and level.
- 9.5 If the space is inadequate and insufficient we reserved the right to proceed with the cancellation policy above.
- 9.6 Parking costs incurred during the event or at any time Vanilla Chinchilla Ltd is on site is calculated as an additional cost and the Hirer's responsibility. We take no responsibility for time incurred and consequent delay of hire due to inadequate parking available.

10 Photo Booth Power Requirements

- 10.1 Vanilla Chinchilla Ltd will provide their own power supply. No external power source needs to be provided by the Hirer.
- 10.2 All equipment is battery operated, except for the printer (used for the Sunflower package). The printer is powered by a generator. In the unlikely event of the generator failing, we bring a power extension cable with us. If a power socket can be provided by the venue within 15m of the campervan booth location, we will be able to use this as contingency. If no alternative power supply is available, we can still operate the booth without prints.

11 Indemnification

- 11.1 Vanilla Chinchilla Ltd will not be liable for failing to provide the VW Camper photo booth service due to the occurrence of events beyond its reasonable control. (eg severe weather conditions, traffic delays, breakdown of our vehicles, sickness or equipment failure). In all circumstances, the liability of Vanilla Chinchilla Ltd is limited to an amount equal to the VW Camper photo booth hire fee. Where only a partial service is provided, the amount of the hire fee will be refunded on a pro rata basis. We will do everything reasonably possible to avoid such an outcome and will liaise with you throughout to keep you informed.
- 11.2 Vanilla Chinchilla Ltd will not be liable for indirect or consequential damages.
- 11.3 The VW Camper photo booth will be operational for a minimum of 80% during this period; occasionally, operations may need to be interrupted for maintenance of the photo booth (adjusting camera, lighting, etc).
- 11.4 Equipment fault(s) that may arise outside of the 80% operational period during the event will be rectified as soon as possible and loss of time will be compensated on a pro rata basis based on the amount of service received.
- 11.5 In the event of the images being corrupt, lost or stolen, or the printer / generator failing, Vanilla Chinchilla Ltd will compensate up to a total value of 25% of the hire fee.

12 Damage to Equipment

- 12.1 The Hirer is responsible for loss, theft or damage of all VW Camper photo booth equipment.
- 12.2 Any repairs resulting from damage of the equipment during the hire period will be transferred onto the client.
- 12.3 Vanilla Chinchilla Ltd reserves the right to replace any equipment on day of hire to fulfil the contractual agreement without prior notification.
- 12.4 No food or drinks are allowed inside the VW Camper photo booth.
- 12.5 Vanilla Chinchilla Ltd also holds the right to withdraw from the event if they believe the guests are compromising health and safety regulations or in any shape or form (including guests endangering themselves, others or the safety of hired equipment). As a result no refund will be given.
- 12.6 Vanilla Chinchilla Ltd reserves the right to refuse guests to participate in the photo booth if the booth operator feels that they are too unruly or too intoxicated.
- 12.7 In any instances where Vanilla Chinchilla Ltd feel there is a need to terminate the hire early, we will always try to speak with the Hirer first to attempt to resolve the matter.

13.0 Venue details

It is the Hirer's responsibility to ensure that all address details of the venue are correct including a full postcode. Vanilla Chinchilla Ltd cannot be held responsible for any errors or delays resulting from incorrect or missing address details.